

DOCKET FILE COPY ORIGINAL



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October 31, 2013

Via Hand Delivery

Marlene H. Dortch
Secretary
Federal Communications Commission
445 Twelfth St., S.W.
Washington, DC 20554

Accepted/Files
OCT 31 2013
Federal Communications Commission
Office of the Secretary

Re: Connect America Fund, WC Docket No. 10-90; Lifeline and Link Up Reform, et al., WC Docket No. 11-42

Dear Ms. Dortch:

Enclosed for filing please find Verizon's 2012 FCC Form 481s pursuant to 47 C.F.R. § 54.313. Some of the materials in this filing contain confidential information. We are filing herewith the appropriate number of copies of the public version of the filing.

Please date-stamp the extra copy of this letter and return it to the individual delivering this package.

All inquiries relating to access to any confidential information submitted in this filing should be addressed to the undersigned.

Thank you for your assistance in this matter.

Sincerely,

/s *Mark J. Montano*

No. of Copies rec'd 0+3
List ABCDE

Enclosures

REDACTED FOR PUBLIC INSPECTION

Accepted/Files
OCT 31 2013
Federal Communications Commission
Office of the Secretary

Before the
FEDERAL COMMUNICATIONS COMMISSION
Washington, D.C. 20554

In the Matter of)	
)	
Connect America Fund)	WC Docket No. 10-90
)	
)	
Lifeline and Link Up Reform)	WC Docket No. 11-42
)	

REQUEST FOR CONFIDENTIAL TREATMENT

Verizon requests that the portions of its Forms 481 pertaining to network outages and complaints be granted confidential, non-public treatment pursuant to Sections 0.457 and 0.459 of the Commission's rules, 47 C.F.R. §§ 0.457, 0.459, and related provisions of the Freedom of Information Act ("FOIA"), including 5 U.S.C. § 552(b)(4) ("Exemption 4"). Form 481 contains information regarding Verizon's network outages and steps Verizon has taken to prevent similar situations from recurring. Release of such information would supply a roadmap enabling wrongdoers to identify and target network vulnerabilities or undermine network safeguards that could impair the public's ability to call 9-1-1 in an emergency, contrary to the Commission's objectives and the public interest. In addition, the documents contain confidential information about the complaints that Verizon receives from its customers that is not customarily disclosed to the public or made available within the telecommunications industry. Information in support of Verizon's request for confidential treatment pursuant to Section 0.459(b) of the Commission's Rules, 47 C.F.R. §0.459(b), is provided below.

I. VERIZON'S FORMS 481 SATISFY THE REQUIREMENTS OF § 0.459 OF THE COMMISSION'S RULES

The material for which Verizon seeks confidentiality falls squarely within the requirements of Section 0.459 of the Commission's rules. As demonstrated below, Verizon has satisfied each of the elements of Section 0.459, and disclosure of this information would result in competitive harm to Verizon.

(1) Identification of the specific information for which confidential treatment is sought. Verizon requests confidential treatment for the portions of Forms 481 required by 47 C.F.R. § 54.313(a)(2) and (4). The Forms bear the legend “Confidential – Not for Public Disclosure” in the footer. The specific information falls into two categories: (1) information pertaining to network outages and (2) information pertaining to customer complaints.

(2) Identification of the Commission proceeding in which the information was submitted or a description of the circumstances giving rise to the submission. The information is required to be produced annually by 47 C.F.R. § 54.313(a). The proceedings are WC Docket No. 10-90 and WC Docket No. 11-42.

(3) Explanation of the degree to which the information is commercial or financial, or contains a trade secret or is privileged. The information for which confidentiality is requested is “commercial”¹ in nature. The information is “confidential” in that it “would customarily not be released to the public.”² The courts have elaborated that material “is ‘confidential’ . . . if disclosure of the information is likely to have either

¹ See *Board of Trade of the City of Chicago v. Commodity Futures Trading Comm'n*, 627 F.2d 392, 403 & n.78 (D.C. Cir. 1980) (courts have given the terms “commercial” and “financial,” as used in Section 552(b)(4), their ordinary meanings).

² *Critical Mass Energy Project v. NRC*, 975 F.2d 871, 873 (D.C. Cir. 1992) (citing the Senate Committee Report).

of the following effects: (1) to impair the government's ability to obtain necessary information in the future; or (2) to cause substantial harm to the competitive position of the person from whom the information was obtained.”³ Both of these considerations apply in this instance, as further explained in point (5) below.

(4) Explanation of the degree to which the information concerns a service that is subject to competition. All of the services provided by Verizon are subject to intense competition.⁴

(5) Explanation of how disclosure of the information could result in substantial competitive harm. If the information were publicly available, it would potentially encourage and facilitate wrongdoers interested in disrupting Verizon’s networks and impair the public’s access to Public Safety Answering Points (PSAPs) via 9-1-1 calls. Specifically, making any of this information publicly available would aid wrongdoers in identifying network vulnerabilities and devising tactics to circumvent Verizon’s network protections. Moreover, access to this information would enable wrongdoers to delay identification of and response to network events and could thereby increase the time required for Verizon to restore service to the public.

³ *Nat'l Parks and Conservation Ass'n v. Morton*, 498 F.2d 764, 770 (D.C. Cir. 1974) (footnote omitted); *see also Critical Mass Energy*, 975 F.2d at 873.

⁴ See, e.g., *Verizon Communications Inc. and MCI Inc. Applications for Approval of Transfer of Control*, Memorandum Opinion and Order, 20 FCC Rcd 18433, ¶ 105 (2005) (“intermodal competitors, including facilities-based VoIP and mobile wireless providers, are likely to capture an increasing share of mass market local and long distance services.”), ¶ 64 (“there are numerous categories of competitors providing services to enterprise customers. These include interexchange carriers, competitive LECs, cable companies, other incumbent LECs, systems integrators, and equipment vendors.”); *see also Implementation of Section 6002(b) of the Omnibus Reconciliation Act of 1993; Annual Report and Analysis of Competitive Market Conditions With Respect to Commercial Mobile Services*, Thirteenth Report, 24 FCC Rcd 6185 (2009).

Confidentiality also is essential because disclosure of such information, in addition to harming the public, would seriously injure Verizon's competitive position. Network reliability is a key selling point for Verizon's customers. Disclosure of information that would enable wrongdoers to degrade or disrupt Verizon's networks even modestly, much less catastrophically, could erode customer's confidence in the reliability of Verizon's network or lead them to change carriers. Likewise, the disclosure of information pertaining to the number of customer complaints would harm Verizon's competitive position.

(6) Identification of any measures taken by the submitting party to prevent unauthorized disclosure. The information for which Verizon seeks confidential treatment is information that Verizon does not customarily release to the public. Verizon also limits the internal circulation of this information to only those with a need to know.

Consistent with 47 C.F.R. § 0.459(a), the items for which confidentiality is requested are being submitted with, and are covered by, this request. This request for confidentiality – as well as the documents subject to this request – are being filed in hard copy and/or electronic copy.

(7) Identification of whether the information is available to the public and the extent of any previous disclosure of the information to third parties. The documents and information for which confidentiality is sought are not made available to the public and have not been disclosed to third parties, except to those entities identified in 47 C.F.R. § 54.313(i). For those disclosures, Verizon has requested confidential treatment by the entities for the same information.

(8) Justification of the period during which the submitting party asserts that material should not be available for public disclosure. Given the sensitive nature of the information for which confidentiality is requested, the prospect of serious competitive harm, and the security and public safety concerns that could arise from disclosure, Verizon requests that confidential treatment apply indefinitely.

II. CONCLUSION

For these reasons, pursuant to Sections 0.457 and 0.459 of the Commission's Rules, Verizon requests that the portions of Form 481 relating to network outages and customer complaints be treated as confidential under the Commission's rules and precedent and withheld in their entirety from public inspection, and that any distribution of them within the Commission should be limited to a "need to know" basis. In the event that any person or entity requests access to the documents or seeks to make any or all of them part of the public record, Verizon requests to be notified immediately so that it can oppose such request or take other action as necessary to safeguard its interests and the interests of consumers.

Respectfully Submitted,

Michael E. Glover
Of Counsel
Verizon
1320 North Courthouse Road
9th Floor
Arlington, VA 22201

/s Mark J. Montano
Christopher M. Miller
Mark J. Montano
Verizon
1320 North Courthouse Road
9th Floor
Arlington, VA 22201
(703) 351-3058

October 31, 2013

VERIZON (CALIFORNIA)

fGTE - 542319
fContel - 542302

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FCC Form 483 - Carrier Annual Reporting
Data Collection Form

FCC Form 483
OMB Control No. 3060-0006 / OMB Control No. 3060-0013
July 2012

<010> Study Area Code 542319
 <015> Study Area Name VERIZON-CA (GTE)
 <020> Program Year 2014
 <030> Contact Name: Person USAC should contact Alan J. Buzacott
with questions about this data
 <035> Contact Telephone Number: 202-515-2595
Number of the person identified in data line <030>
 <039> Contact Email Address: alan.buzacott@verizon.com
Email of the person identified in data line <030>

Accepted/Files

OCT 31 2013

Federal Communications Commission
Office of the Secretary

ANNUAL REPORTING FOR ALL CARRIERS

	SA-313 Completion Required	SA-422 Completion Required
<100> Service Quality Improvement Reporting	(check box when complete)	
<200> Outage Reporting (voice)	✓	✓
<210>	-- check box if no outages to report	
<300> Unfulfilled Service Requests (voice)	✓	✓
<310> Detail on Attempts (voice)	(attach descriptive document)	
<320> Unfulfilled Service Requests (broadband)	✓	✓
<330> Detail on Attempts (broadband)	(attach descriptive document)	
<400> Number of Complaints per 1,000 customers (voice)	(check to indicate certification)	
<410> Fixed	(attached descriptive document)	
<420> Mobile	(check to indicate certification)	
<430> Number of Complaints per 1,000 customers (broadband)	(complete attached worksheet)	
<440> Fixed	(complete attached worksheet)	
<450> Mobile	(complete attached worksheet)	
<500> Service Quality Standards & Consumer Protection Rules Compliance	(check to indicate certification)	
<510> 542319ca510	(attached descriptive document)	
<600> Functionality in Emergency Situations	(check to indicate certification)	
<610> 542319ca610	(attached descriptive document)	
<700> Company Price Offerings (voice)	(complete attached worksheet)	
<710> Company Price Offerings (broadband)	(complete attached worksheet)	
<800> Operating Companies and Affiliates	(complete attached worksheet)	
<900> Tribal Land Offerings (Y/N)?	(if yes, complete attached worksheet)	
<1000> Voice Services Rate Comparability	(check to indicate certification)	
<1010>	(attach descriptive document)	
<1100> Terrestrial Backhaul (Y/N)?	(if not, check to indicate certification)	
<1110>	(complete attached worksheet)	
<1200> Terms and Condition for Lifeline Customers	(complete attached worksheet)	

Price Cap Carriers, Proceed to Price Cap Additional Documentation Worksheet
Including Rate-of-Return Carriers affiliated with Price Cap Local Exchange Carriers

<2000> (check to indicate certification)
<2005> (complete attached worksheet)

✓	✓
✓	✓

Rate of Return Carriers, Proceed to ROR Additional Documentation Worksheet

<3000> (check to indicate certification)
<3005> (complete attached worksheet)

**(100) Service Quality Improvement Reporting
Data Collection Form**

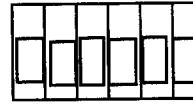
FCC Form 481
OMB Control No. 3060-0987/OMB Control No. 3060-0819
July 2013

<101>	Study Area Code	542319
<015>	Study Area Name	VERIZON-CA (GTE)
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	202-515-2595
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com
<110>	Has your company received its ETC certification from the FCC?	(yes / no) <input checked="" type="radio"/>
<110>	If your answer to Line <110> is yes, do you have an existing §54.202(a) "5 year plan" filed with the FCC?	(yes / no) <input type="radio"/>
<111>		(yes / no) <input type="radio"/>

If your answer to Line <111> is yes, then you are required to file a progress report, on line <112> delineating the status of your company's existing § 54.202(a) "5 year plan" on file with the FCC, as it relates to your provision of voice telephony service.

<112> Attach Five-Year Service Quality Improvement Plan or, in subsequent years, your annual progress report filed pursuant to 47 C.F.R. § 54.313(a)(1). If your company is a CRTC which only receives frozen support, your progress report is only required to address voice telephony service.

Name of Attached Document (.pdf)



Please check these boxes below to confirm that the attached PDF, on line 112, contains a progress report on its five-year service quality improvement plan pursuant to § 54.202(a). The information shall be submitted at the wire center level or census block as appropriate.

- <113> Maps detailing progress towards meeting plan targets
- <114> Report how much universal service (USF) support was received
- <115> How (USF) was used to improve service quality
- <116> How (USF) was used to improve service coverage
- <117> How (USF) was used to improve service capacity
- <118> Provide an explanation of network improvement targets not met in the prior calendar year.

[200] Service Outage Reporting (Voice)
Data Collection Form

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
Jun 2013

- See attached
- Worksheet =

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10/11/2013

(700) Price Offerings Including Voice Rate Data

OMA Control No: 3060-0885/018 Control No: 3060-0819

<u><010></u>	<u>Study Area Code</u>
<u><015></u>	<u>Study Area Name</u>
<u><020></u>	<u>Program Year</u>
<u><030></u>	<u>Contact Name - Person</u>
<u><035></u>	<u>Contact Telephone</u>
<u><039></u>	<u>Contact Email Address</u>

542319
VERIZON-CA
2014
Alan J. Buzzacott
202-515-2595
alan.buzzacott@

<701> Residential Local Service Charge Effective Date
<702> Single State-wide Residential Local Service Charge

-- See attached worksheet

REDACTED FOR PUBLIC INSPECTION

10/11/2013

(710) Broadband Price Offerings

FCC Form 481
OMB Control No. 3050-0985 | OMB Control No. 3060-0819
FEB-2013

<010>	Study Area Code	542319
<015>	Study Area Name	VERIZON-CA (GTRB)
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	202-515-2595
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

-- See attached
worksheet --

**(800) Operating Companies
Data Collection Form**

FCC Form 481
OMB Control No. 3050-0084/ONI ID No. 3050-0819
HIN 2013

REDACTED FOR PUBLIC INSPECTION

(900) Tribal Lands Reporting Data Collection Form		ECC Form 481 OMB Control No. 3050-0386/DMR Control No. 3060-0819 July 2013									
<010>	Study Area Code	542319									
<015>	Study Area Name	VERIZON CA (GTE)									
<020>	Program Year	2014									
<020>	Contact Name - Person USAC should contact regarding this data	Alan J. Busacott									
<030>	Contact Telephone Number - Number of person identified in data line <030>	202-515-2595									
<035>	Contact Email Address - Email Address of person identified in data line <030>	alan.busacott@verizon.com									
<039>	Contact Email Address - Email Address of person identified in data line <030>										
<p>Please see attached PDF document for a list of tribal lands within the serving area for study area code 542319.</p> <hr/>											
<910>	Tribal Land(s) on which ETC Serves										
<hr/>											
<920>	Tribal Government Engagement Obligation	<p>542319ca900</p> <p>Name of Attached Document (.pdf)</p>									
<p>If your company serves Tribal lands, please select (Yes, No, NA) for each these boxes to confirm the status described on the attached PDF, on line 920, demonstrates coordination with the Tribal government pursuant to § 54.313(a)(9) includes:</p>											
<table border="1"> <tr> <td>Select (Yes, No, NA)</td> <td></td> </tr> <tr> <td>Yes</td> <td><input checked="" type="checkbox"/></td> </tr> <tr> <td>No</td> <td><input type="checkbox"/></td> </tr> <tr> <td>NA</td> <td><input type="checkbox"/></td> </tr> </table>				Select (Yes, No, NA)		Yes	<input checked="" type="checkbox"/>	No	<input type="checkbox"/>	NA	<input type="checkbox"/>
Select (Yes, No, NA)											
Yes	<input checked="" type="checkbox"/>										
No	<input type="checkbox"/>										
NA	<input type="checkbox"/>										
<921>	Needs assessment and deployment planning with a focus on Tribal community anchor institutions;										
<922>	Feasibility and sustainability planning;										
<923>	Marketing services in a culturally sensitive manner;										
<924>	Compliance with Rights of way processes										
<925>	Compliance with Land Use permitting requirements										
<926>	Compliance with Facilities Siting rules										
<927>	Compliance with Environmental Review processes										
<928>	Compliance with Cultural Preservation review processes										
<929>	Compliance with Tribal Business and Licensing requirements.										

REDACTED FOR PUBLIC INSPECTION

**1.00) No Terrestrial Backhaul Reporting
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0086/OMB Control No. 3060-0819
July 2013

<010>	Study Area Code	542319
<015>	Study Area Name	VERIZON CA (GTE)
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	202-515-2395
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

Please check this box to confirm no terrestrial backhaul
<1120> options exist within the supported area pursuant to § 54.313(G)

Please check this box to confirm the reporting carrier offers
<1130> broadband service of at least 1 Mbps downstream and 256 kbps upstream within the supported area pursuant to § 54.313(G)

**(120) Terms and Condition for Lifeline Customers
Lifeline
Data Collection Form**

FCC Form 48
OMB Control No. 3050-0986/OMB Control No. 3050-0919
July 2013

<10>	Study Area Code	542319
<01>	Study Area Name	VERIZON-CA (GTE)
<02>	Program Year	2014
<03>	Contact Name - Person USAC should contact regarding this data	Alan J. Busacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	202-515-2595
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.busacott@verizon.com

<1210> Terms & Conditions of Voice Telephony Lifeline Plans

Name of attached document (.pdf)

<1220> Link to Public Website

HTTP

"Please check these boxes below to confirm that the attached PDF, on line 1210, or the website listed, on line 1220, contains the required information pursuant to § 54.422(a)(2) annual reporting for ETCs receiving low-income support, carriers must annually report:

<1221> Information describing the terms and conditions of any voice telephony service plans offered to Lifeline subscribers,

<1222> Details on the number of minutes provided as part of the plan,

<1223> Additional charges for toll calls, and rates for each such plan.

**2010 Price Cap Carrier Additional Documentation
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0965 (OMB Control No. 3060-0819
in 2015)

<010>	Study Area Code	542319
<015>	Study Area Name	VERIZON-CA (GTE)
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	202-515-2595
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

CHECK the boxes below to note compliance as a recipient of Incremental Connect America Phase I support, frozen High Cost support, High Cost support to offset access charge reductions, and Connect America Phase II support as set forth in 47 CFR § 54.313(b),(c),(d),(e) the information reported on this form and in the documents attached below is accurate.

Incremental Connect America Phase I reporting

- <2010> 2nd Year Certification {47 CFR § 54.313(b)(1)}
<2011> 3rd Year Certification {47 CFR § 54.313(b)(2)}

Price Cap Carrier Receiving Frozen Support Certification {47 CFR § 54.312(a)}

- <2012> 2013 Frozen Support Certification
<2013> 2014 Frozen Support Certification
<2014> 2015 Frozen Support Certification
<2015> 2016 and future Frozen Support Certification

Price Cap Carrier Connect America ICC Support {47 CFR § 54.313(d)}

- <2016> Certification Support Used to Build Broadband

Connect America Phase II Reporting {47 CFR § 54.313(e)}

- <2017> 3rd year Broadband Service Certification
<2018> 5th year Broadband Service Certification

Interim Progress Certification

- <2019> Please check the box to confirm that the attached PDF, on line 2021,
contains the required information pursuant to § 54.313 (e)(3)(ii), as a recipient
of CAP Phase II support shall provide the number, names, and addresses of
community anchor institutions to which began providing access to broadband
service in the preceding calendar year.
<2021> Interim Progress Community Anchor Institutions

Name of Attached Document Listing Required Information

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10/11/2013

**(300) Rate of Return Carrier Additional Documentation
Data Collection Form**

FCC Form 493
OMB Control No. 1900-0606, OMB Revision No. 5000-008-09
July 2012

<010>	Study Area Code	542319
<015>	Study Area Name	VERIZON-CR (GTE)
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	202-515-2595
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

CHECK the boxes below to note compliance on its five year service quality plan (pursuant to 47 CFR § 34.202(a)) and, for privately held carriers, ensuring compliance with the financial reporting requirements set forth in 47 CFR § 54.313(f)(2). I further certify that the information reported on this form and in the documents attached below is accurate.

Progress Report on 5 Year Plan

- (3010) Milestone Certification (47 CFR § 54.313(f)(1)(i))
Please check this box to confirm that the attached PDF, on line 3032, contains the required information pursuant to § 54.313 (f)(1)(i), as a recipient of CAF Phase II support shall provide the number, names, and addresses of community anchor institutions to which began providing access to broadband service in the preceding calendar year.
- (3012) Community Anchor Institutions (47 CFR § 54.313(f)(1)(ii))
Is your company a Privately Held ROR Carrier (47 CFR § 54.313(f)(2))
(3014) If yes, does your company file the RUS annual report.
Please check these boxes to confirm that the attached PDF, on line 3017, contains the required information pursuant to § 54.313(f)(2) compliance requires:
Electronic copy of their annual RUS reports (Operating Report for Telecommunications Borrowers)
- (3015) PDF of Balance Sheet, Income Statement and Statement of Cash Flows
- (3016) If the response is yes on line 3014, attach your company's RUS annual report and all required documentation
- (3017) If the response is no on line 3014, is your company audited?
If the response is yes on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2).contains either a copy of their audited financial statement, or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications
- (3018) PDF of Balance Sheet, Income Statement and Statement of Cash Flows
- (3020) Management letter issued by the independent certified public accountant that performed the company's financial audit.
- If the response is no on line 3018, please check the boxes below to confirm your submission, on line 3026 pursuant to § 54.313(f)(2).contains:
- (3021) Copy of their financial statement which has been subject to review by an independent certified public accountant; or (2) a financial report in a format comparable to RUS Operating Report for Telecommunications Borrowers.
- (3022) Underlying information subjected to a review by an independent certified public accountant
- (3023) Underlying information subjected to an officer certification.
- (3025) PDF of Balance Sheet, Income Statement and Statement of Cash Flows
- (3026) Attach the worksheet listing required information

Name of Attached Document Listing Required Information

Name of Attached Document Listing Required Information

Name of Attached Document Listing Required Information

Name of Attached Document Listing Required Information

Name of Attached Document Listing Required Information

REDACTED FOR PUBLIC INSPECTION

10/11/2013

**Certification - Reporting Carrier
Data Collection Form**

FCC Form 481
OMB Control No. 3050-0986/OMB Control No. 3050-0819
10/11/2013

<010> Study Area Code	542319
<015> Study Area Name	VERIZON-CA (GTE)
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data Alan J. Buzacott	
<035> Contact Telephone Number - Number of person identified in data line <030> 202-515-2595	
<039> Contact Email Address - Email Address of person identified in data line <030> alan.buzacott@verizon.com	

TO BE COMPLETED BY THE REPORTING CARRIER, IF THE REPORTING CARRIER IS FILING ANNUAL REPORTING ON ITS OWN BEHALF:

Certification of Officer as to the Accuracy of the Data Reported for the Annual Reporting for CAF or LI Recipients		
I certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual reporting requirements for universal service support recipients; and, to the best of my knowledge, the information reported on this form and in any attachments is accurate.		
Name of Reporting Carrier:	VERIZON-CA (GTE)	
Signature of Authorized Officer:	CERTIFIED ONLINE	Date 10/11/2013
Printed name of Authorized Officer:	Robert Mutzenback	
Title or position of Authorized Officer:	Assistant Controller	
Telephone number of Authorized Officer:	905-559-3924	
Study Area Code of Reporting Carrier:	542319	Filing Due Date for this form: 10/15/2013
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.		

Certification of Agent / Carrier
Data Collection Form

FCC Form 421
Title 47, Council No. 505000007745, Control No. 50500-0010
July 2012

<010> Study Area Code	542319
<015> Study Area Name	VERIZON-CA (GTE)
<020> Program Year	2014
<030> Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035> Contact Telephone Number - Number of person identified in data line <030>	202-515-2595
<039> Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com

TO BE COMPLETED BY THE REPORTING CARRIER, IF AN AGENT IS FILING ANNUAL REPORTS ON THE CARRIER'S BEHALF:

Certification of Officer to Authorize an Agent to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I certify that (Name of Agent) _____ is authorized to submit the information reported on behalf of the reporting carrier. I also certify that I am an officer of the reporting carrier; my responsibilities include ensuring the accuracy of the annual data reporting requirements provided to the authorized agent; and, to the best of my knowledge, the reports and data provided to the authorized agent is accurate.	
Name of Authorized Agent:	
Name of Reporting Carrier:	
Signature of Authorized Officer:	Date:
Printed name of Authorized Officer:	
Title or position of Authorized Officer:	
Telephone number of Authorized Officer:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

TO BE COMPLETED BY THE AUTHORIZED AGENT:

Certification of Agent Authorized to File Annual Reports for CAF or LI Recipients on Behalf of Reporting Carrier	
I, as agent for the reporting carrier, certify that I am authorized to submit the annual reports for universal service support recipients on behalf of the reporting carrier; I have provided the data reported herein based on data provided by the reporting carrier; and, to the best of my knowledge, the information reported herein is accurate.	
Name of Reporting Carrier:	
Name of Authorized Agent or Employee of Agent:	
Signature of Authorized Agent or Employee of Agent:	Date:
Printed name of Authorized Agent or Employee of Agent:	
Title or position of Authorized Agent or Employee of Agent:	
Telephone number of Authorized Agent or Employee of Agent:	
Study Area Code of Reporting Carrier:	Filing Due Date for this form:
Persons willfully making false statements on this form can be punished by fine or forfeiture under the Communications Act of 1934, 47 U.S.C. §§ 502, 503(b), or fine or imprisonment under Title 18 of the United States Code, 18 U.S.C. § 1001.	

Attachments

REDACTED FOR PUBLIC INSPECTION

**(200) Service Outage Reporting (Voice)
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

REDACTED FOR PUBLIC INSPECTION

**(200) Service Outage Reporting (Voice)
Data Collection Form**

FCC Form 481
OMB Control No. 3060-0986/OMB Control No. 3060-0819
July 2013

REDACTED FOR PUBLIC DISCLOSURE

10/11/2013

(800) Operating Companies
Data Collection Form

FCC Form 481
Data Control No. 3050-0886/0100 Control No. 3050-0886
Date 2/12/2013

<010>	Study Area Code	5412319		
<015>	Study Area Name	VERIZON-CA (GTE)		
<020>	Program Year	2014		
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott		
<035>	Contact Telephone Number - Number of person identified in data line <030>	202-515-2595		
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com		
<810>	Reporting Carrier	Verizon California Inc.		
<811>	Holding Company	Verizon California Inc.		
<812>	Operating Company	Verizon California Inc.		
<813>	Affiliates	SAC	Doing Business As Company or Brand Designation	
	Verizon New England Inc.	115112	Verizon	
	Verizon New England Inc.	585114	Verizon	
	Verizon New York Inc.	155130	Verizon	
	Verizon New Jersey Inc.	165120	Verizon	
	Verizon Pennsylvania LLC	175000	Verizon	
	Verizon North LLC	170169	Verizon	
	Verizon North LLC	170170	Verizon	
	Verizon North LLC	170201	Verizon	
	Verizon Maryland Inc.	185030	Verizon	
	Verizon Virginia LLC	195040	Verizon	
	Verizon Florida LLC	210328	Verizon	
	Verizon Delaware LLC	565010	Verizon	
	Verizon Washington D.C. Inc.	575020	Verizon	
	Verizon California Inc.	542319	Verizon	
	Verizon California Inc.	542302	Verizon	
	GTE Southwest d/b/a Verizon Southwest	442080	Verizon	
	GTE Southwest d/b/a Verizon Southwest	442254	Verizon	
	Verizon South Inc.	190233	Verizon	
	Verizon South Inc.	190479	Verizon	
	Verizon South Inc.	230864	Verizon	
	MCImetro Access Transmission Services LLC	449007	Verizon	
	RSA 7 Limited Partnership	359070	Verizon	
Iowa 8	Monona Limited Partnership	359071	Verizon	

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10/11/2013

(800) Operating Companies
Data Collection System

FCC Form 481
OMB Control No. 3146-0095/OMB Control No. 3069-0819
1012

<010>	Study Area Code	542219
<015>	Study Area Name	VERIZON - CA (GTE)
<020>	Program Year	2014
<030>	Contact Name - Person USAC should contact regarding this data	Alan J. Buzacott
<035>	Contact Telephone Number - Number of person identified in data line <030>	202-515-2595
<039>	Contact Email Address - Email Address of person identified in data line <030>	alan.buzacott@verizon.com
<810>	Reporting Carrier	Verizon California Inc.
<811>	Holding Company	Verizon California Inc.
<812>	Operating Company	Verizon California Inc.

Affiliates	SAC	Doing Business As Company or Brand Designation
North Central RSA 2 of North Dakota Limited Partnership	389006	Verizon
Northwest Dakota Cellular of North Dakota Limited Partnership	389007	Verizon
North Dakota RSA No. 3 Limited Partnership	389008	Verizon
Badlands Cellular of North Dakota Limited Partnership	389009	Verizon
North Dakota 5 Kidder Limited Partnership	389010	Verizon
St. Lawrence Seaway RSA Cellular Partnership	159014	Verizon
New York RSA 2 Cellular Partnership	159015	Verizon
Wisconsin RSA #1 Partnership	339023	Verizon

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10/11/2013

Verizon has identified no service order requests for voice service that were unfulfilled. Verizon does not include as unfulfilled service requests those requests for service outside its ILEC footprint.

Requests for residential voice service in new developments are handled on a case by case basis. In general, Verizon will first evaluate whether the site is eligible for fiber deployment. If so, fiber will be extended to the new development. If a copper extension is required, developers are given the option to pay for Verizon copper extensions into new phases of development. If the developer declines to extend services, Verizon does not place facilities for new growth in the development. Verizon adheres to relevant state regulations, if any.

Date: 10/8/2013

Name of companies covered by this Certification: GTE California

I, Margaret Serjak, certify that I am an officer of each of the Verizon entities listed above and, acting as an agent of these companies. Verizon has established operating procedures designed to comply with applicable consumer protection rules. Verizon is subject to service quality requirements in many states and complies with their related duties, which, depending on the state, may include periodic performance reporting, the implementation of improvement plans and monetary payments if the reported performance does not meet applicable standards.

Name of signatory: Margaret Serjak

Title of signatory: Region President, California

REDACTED FOR PUBLIC INSPECTION

Date: 10/8/2013

Name of companies covered by this Certification: GTE California

I, Margaret Serjak, certify that I am an officer of the reporting carrier and that my responsibilities include ensuring compliance with the requirements of 47 CFR 54.202(a)(2) that the carrier be able to function in emergency situations. Specifically, the reporting carrier has a reasonable amount of back-up power to ensure functionality without an external power source, is generally able to reroute traffic around damaged facilities, and is capable of managing traffic spikes resulting from emergency situations. I certify that the carrier is able to function in emergency situations as set forth in section 54.202(a)(2).

Name of signatory: Margaret Serjak

Title of signatory: Region President, California

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